Caring for your pet is a responsibility that Jack & Rascals takes VERY SERIOUSLY. We want your pet’s experience here to be pleasant and as enjoyable as possible. It is important to understand that some pets respond to grooming differently, even with the best efforts. We will make every effort to make it a positive experience.

If ill or injured, Jack & Rascals has permission to call or take pet to veterinarian of our choice if pet's vet is unavailable; and expenses will be paid promptly by owner unless injury is a direct result of negligence by Jack & Rascals while pet was in our care. Jack & Rascals will not be held responsible for any sickness, injury or death caused by the pet to itself during grooming, from pre-existing health conditions, natural disasters, or any illness a pet acquires due to never administered or expired vaccines.

Jack & Rascals will not be held responsible for clipper burn, minor nicks or cuts, or irritation resulting from grooming of matted, neglected coats, or pets possessing mild to severe skin allergies (including ears), nor will we be held responsible for stressful effects grooming may have on a pet. In the event that your pet displays any aggressive behaviors, the groomer reserves the right to use a muzzle, or an Elizabethan collar to protect themselves from injury.

Jack & Rascals will be notified of any claims by owner regarding compensation for veterinary care given as a result of alleged negligence on our part within 48 hours. In the event we dispute the claim, Jack & Rascals will personally consult the veterinarian prior to any settlement.

Jack & Rascals reserves the right to charge additional fees for services we consider over and above the norm covered by their standard rates. Examples: severe aggression or coat condition, etc. We also reserve the right to refuse service to customers whose pet may pose a threat to them or other pets left in their care. Examples: severe aggression, parasite infestations, etc.

Pet is to be picked up by posted closing time on the day of grooming; otherwise there will be a $15 fee per fifteen minutes. Time will be rounded up or down at manager’s discretion. If a pet is not picked up the same day, the pet will be boarded at the rate of $50 per night until released to owner. If the pet is not called for within fourteen (14) days, Jack & Rascals has the right to place the pet in a suitable home, within ten (10) days after this period. The owner will receive one (1) notification by registered mail. No further notice will be given.

Signature __________________________ Name Printed __________________________ Date __________

Grooming Notes:
First

Last

Street Address

City

State

Zip Code

Home Phone

Cell Phone

Work Phone

2nd Contact:

Name

Phone

Pet Information

1st Pet:

Name

Breed

Color

Age

Male

Female

Neutered/Spayed

Vaccination Date

Medical Problems

2nd Pet:

Name

Breed

Color

Age

Male

Female

Neutered/Spayed

Vaccination Date

Medical Problems

3rd Pet:

Name

Breed

Color

Age

Male

Female

Neutered/Spayed

Vaccination Date

Medical Problems

Veterinarians Name/ Vet Hospital

Phone Number

In the event of an emergency, I authorize this establishment to provide necessary treatment for my pet at my expense.

I have read and agree to all of the terms listed.

Thank you for your business, we care for your pet as if they were one of our own!!

_________________________________  ________________
Signature Date